Liechtenstein Total n° of IA identified: 25	
Status of IA at the end of current reporting period (31/12/2018)	N° of IA
Completed	5
Closed - no further work planned	0
In progress as scheduled	1
Expected to start as planned	1
Further progress depends on authorities outside NSI	1
Delayed	3
Continuous task	1

Summary:

The Office of Statistics Liechtenstein (OSL) conducted a user survey with 2,275 newsletter subscribers. The return rate was 13%. The results are being analysed and will inform the new strategy. The results were announced by newsletter and are available on the website.

The OSL carried out work to better analyse data downloaded from its website. The counting of hits on the OSL website and downloads of data are now possible. The results are being analysed and discussed internally and with the Statistical Commission.

The OSL introduced systematic and regular monitoring of the punctuality of all statistical releases. The results are published on its website.

The OSL worked to expand the data available in the self-tabulation application (eTab Portal) on its website. The additional topics for the expansion of the eTab Portal are included in the Statistical Programme and made public.

The OSL concluded a written agreement with the Office of Information Technology establishing a formal procedure governing the automatic provision of information to the Office of Statistics regarding changes in administrative data and changes to existing databases. The agreement entails a periodic review of IT projects regarding the development of new or the revision of existing databases of the whole administration. The review is scheduled regularly into some of the monthly meetings the OSL has with its Business Consultant from IT.

The OSL developed a glossary with definitions, descriptions of the statistical terms and concepts, and classifications in order to improve access to metadata. However, the glossary still awaits the technical solution from the IT department to be published on its website. The task will be completed in the first quarter of 2019.

Although work on the elaboration of a new strategy has started, progress is slow due to further reorganisation, integration of new tasks and recruitments in the past year.

The quality management of OSL had to be reorganised and allocated to other staff due to an additional quality assurance task given to OSL by the government for the whole administration. This has delayed work to update and monitor internal manuals as well as to monitor process quality.